



3 December 2010

Mr Bruce Harris
Lot 11, 176 Princes Highway
TAILEM BEND SA 5260

Dear Mr Harris

Congratulations on achieving twenty-five years of membership with HIA.

Twenty-five years is a long time especially in an industry in which things are constantly changing.

To mark this important milestone, HIA would like to present you with a unique loyalty certificate, designed specifically for loyal, long term HIA members.

Your certificate is currently being framed and will be sent to you within the next four weeks.

HIA owes its status as the peak residential building Association to the support of members like you. Our profile, reputation and growth rely very much on your success.

The loyalty certificate is a small token of our appreciation. I hope you will be proud to display the certificate in your place of business.

As a long standing member, we appreciate your ongoing commitment to the industry. Thank you for your continued support.

Yours sincerely

Housing Industry Association Limited

Shane Goodwin
Managing Director